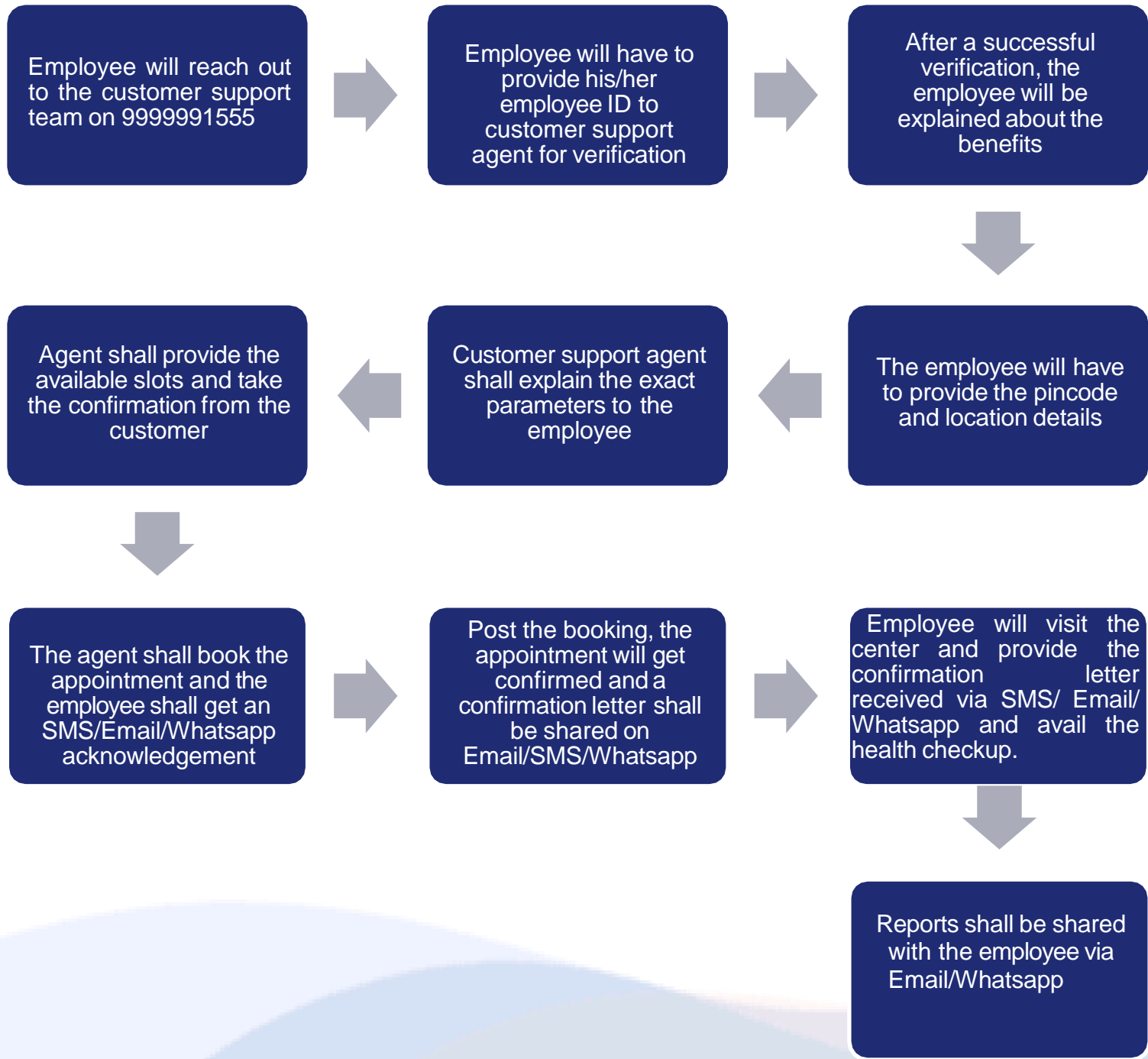




Steps to Avail Annual Health Checkup Benefits For Caterpillar Employees through the MediBuddy Customer Support Team

Customer Care Contact Number - 9999991555



Guidelines for Employees

- 1) Health Checkup shall take 4-5Hrs at the center.
- 2) Employees have to carry the confirmation letter received via Email/Whatsapp, their Identity card as well as a Government ID card during their visit to the center.
- 3) Employee has to refer to the terms and conditions mentioned in the confirmation letter.
- 4) Please report at the center on scheduled time.
- 5) You may collect the radiology reports from the Lab center once the appointment is attended.
- 6) Registration is mandatory at the medical centre; this may take 15-20 minutes.
- 7) Full body health checks at your medical centre may take 4-5 hours on weekdays and 5 - 6 hours on Saturdays. Please do the planning accordingly.
- 9) Appointment Booking shall not be taken on National Holiday's.
- 10) Soft copy of the reports would be shared on the registered email ID after availing the test. The hard copy of the reports can be availed through the center upon a request.
- 11) It is a voluntary health checkup and any information obtained in this process is completely confidential.

General Guidelines for the Health Checkup

1. You should have slept for at least 6 hours prior to the health check-up.
2. Avoid smoking or consuming alcohol for a minimum of 24 hours before the check-up.
3. Female staff must avoid health check at the time of menstruation.
4. X-rays are not recommended for pregnant women.
5. We recommend you to follow the safety guidelines by maintaining safe distance

Employee Verification Details

Employees needs to arrange the below mentioned details in order to book the Annual Health Checkup Package

Name

**Employee
ID**

**Name should be as per
the records available with Future Generali
India
Insurance**

**Exact Employee ID needs to be
provided to the customer Support
team.**

Employees can use below dedicated Customer care number and Email ID to raise any query for Health Check

Point of Contact	Email ID	Contact Number
General Queries	hello@medibuddy.in	9999991555 (Available 24*7)



India's No. 1 Digital Healthcare Platform